

Council Meeting – 22 July 2015
Questions – Cabinet Lead for Marketing and Development
From Cllr Francis

- (1) Can you confirm that existing services, such as waste collection and some forms of pest control, will continue to be part of the Council service and will not be charged for other than by the Council Tax.
- (2) Could you explain what is meant by the defined, segmented resident types who will be targeted and the types of packages they will be offered?
- (3) Would it not be more suitable for residents, via the web-portal, to be able to see what services and packages are available and to order them?
- (4) May I express my delight to see that the team is working towards a review and refresh of the HBC website.